



January 12, 2021

Mr. Ed Avizur, President  
BrilliantTech Solutions, Inc.

Dear Ed,

I wanted to thank you and your team for working with our people over the last 6 months to get IDC transitioned to QuickBooks Enterprise and for configuring the forms and reports so we can use the expanded functionality of this higher version of QuickBooks. You demonstrated patience and understanding of our business rules and requirements, returning our support calls in a timely manner and assisting us in making a smooth transition to our new system. We really needed the services such as consulting, training, data conversion and ongoing customer support that you provided, and we will continue to need enhancements and your support as we move forward.

If you want to share this letter with any potential prospects, I would tell people that I recommend BrilliantTech Solutions to implement QuickBooks Enterprise or to enhance the usage of it.

As a point of reference, Isolation Dynamics Corporation (IDC) is headquartered in Farmingdale, NY, and is a leader in the design, engineering, and manufacturing of Shock & Vibration Isolation systems for both military and commercial applications. Specializing in rugged, all-metallic, cable type isolators, IDC has amassed an impressive list of shock qualified systems for the US Navy and all branches of the military.

While we are good at selling, designing, and manufacturing products we have not invested in tracking inventory and using the system to better run the business. I think now we are on track to doing that!

Regards,

Eric Hersom  
Chief Financial Officer  
Isolation Dynamics Corporation